

CHAIRMAN'S ANNUAL REPORT 2023

The end of year 31 March 2023 marked the 56th year of the Trust's operations providing accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area remains to the north of Wairoa, south to the Wairarapa, across to Otaki and to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards.

The Trust and guests are beholden to the Cancer Society's regular shuttle service transporting patients and carers from their homes in Taranaki and Hawkes Bay to Palmerston North. It was sad to farewell John Davis (JD) on his retirement in December, he will be fondly remembered for his friendliness and goodwill.

Donors

The Trust appreciates the many donations received and support given, which allow the Trust to maintain and enhance the facilities and maintain our high standards.

Your generous donations and bequest have provided us with the resources needed to further our mission and contribute to the health and wellbeing of our guests.

The list below recognises those who have given substantial support during the year.

AJ O'Neill, Masterton	P & M Dalziel, Stratford
Greg Hewitt, New Plymouth	Mr George Ioanes, Hastings
Mr & Mrs Joe & Patsy Kuklinski, Inglewood	Mr Michael Martin, Napier
Mr John Glew, Havelock North	Mr JR Cotter, Wairoa
Jo-Anne Boys, New Plymouth	Mr & Mrs J & J Maessen, New Plymouth
Mr T Wong, Napier	Mr JB Smith, New Plymouth
Mr & Mrs PM McNeil, New Plymouth	Mr N Sutton, Havelock North
Mr Doug Griffin, Palmerston North	Mrs Amanda Crehan, Oakura
Mr N Sutton, Havelock North	Mr & Mrs Garry & Viv Hulena, Hastings
Mr & Mrs B McKenzie, Aztec Motel, Palmerston North	Mr & Mrs Harstonge, Havelock North
Sacred Heart Conf. Society St Vincent de Paul, Hastings	Mr & Mrs AD & MA Masters, New Plymouth
Mr & Mrs Le Prou, Havelock North	Lions Club Members of Kaponga
Mr & Mrs Jensen, New Plymouth	Cathedral of The Holy Spirit, Palmerston North
Mrs C Magee, Havelock North	Mr M Iremonger, Stratford
Mr & Mrs Foster, Napier	H. Polson & P Miller, Havelock North
Mr ME Gamin, New Plymouth	Gemma Francois, Feilding
JA Russell Ltd – Dave Hellberg	John & Barbara Cuthbert, New Plymouth
Mr Paul Bee, Taradale	Mr CE Webb, Ohakune
Mr & Mrs IB & N McKay, Wairoa	Mr C Burgiss, Taradale
Mr MJ Watson, Porangahau	RM O'Sullivan & PJ Jones P/Ship, New Plymouth
Mr & Mrs JS & M Oxley, New Plymouth	Mr & Mrs H & P Ball, Napier
Mr & Mrs J & L Lannie, Napier	Mr & Mrs Warwick & Marilyn Dingle, Havelock N.
St Johns Waipawa Co-Operating Parish Op Shop	Mr RP Bartley, New Plymouth
Mr & Mrs B & M Bailey-Garden, Waitara	Pakeke Lions Club, New Plymouth
Mrs C Midgley	St Luke's Mission Guild, Havelock North
Mr G Mentzer, Hastings	Mr D Matheson, Napier
Mr T Storey, Wairoa	Mrs MA Barrett, Oakura
Mr & Mrs R&R Dunn, Hastings	
Mr & Mrs B & M Gilberd, New Plymouth	Mrs S Ferguson, Napier

Mr & Mrs T & M Simpson, Hawera
WG Johnston Charitable Trust, Palmerston North
The Estate of George Malcolm Crook, Napier
Mr & Mrs C & E Borrow, Mokoia, Hawera
Mr W Wood, New Plymouth
Stop In Charitable Trust, New Plymouth
Ruth Ashby, New Plymouth
Mr & Mrs Perreau, Napier
Mr A Pluymers, Napier
Mr & Mrs SG Hartley, Stratford
Karen Glassford, Hastings.
Mr WH Hanna, Havelock North
Mrs SL McCullough, New Plymouth
Mr N Gray, Napier
Mr P T Mooney, Napier
Mrs M Mathieson, Hastings
Mr & Mrs E & D Jenkins, Stratford
Mr W Gilmour, Hastings
Mr & Mrs GJ Rooyakkers, Stratford
Mr K Bown, Waipukurau
Mrs W Woodhouse, Masterton
Mr & Mrs G & J Hewitt, New Plymouth
Mr M Vickery, Waitara
Mr DI Green, New Plymouth
Mrs G Windle, Raetihi
Mr C Chamberlain, New Plymouth
Mr & Mrs Richard & Rae Zimmerman, Urenui
Mrs A Lanigan, Napier
Mrs D Burlace, Hastings
Mr & Mrs R & S Hooper, Wairoa
John & Beth Berry, Levin
Miss JM Millar, Waitara
Mr & Mrs P & S Michaelsen, Hastings

Mrs S Bielawski, Stratford
Estate of William John Philip (Jack)
The Estate of Jan Adrienne Jamieson, Havelock N.
Mr & Mrs Reisima, Havelock North
Mr BE Jensen, Waipawa
Mr Peter Jeromson, Waipukurau
Est Lawrence Mervyn Wilkins, Hastings
Mrs K Wallace, Napier
Mr G Hughes, Inglewood
Mrs R Morgan, Palmerston North
Tasman Smith Charitable Trust, Hastings
Mrs B Walsh, Stratford
Mr BB Sklenars, Napier
Mr JK Newland, Havelock North
Mr T J Manaena, Napier
Mr & Mrs P & K Robinson, Waipukurau
Mr & Mrs PA & JM Neil, Napier
Mr G McLean, Nuhaka
Mr & Mrs A & L Bullen, New Plymouth
Mr & Mrs RF & CM Green, Napier
Mrs SL McCullough, New Plymouth
Estate Mavis Taylor, Masterton
Mr & Mrs KJ & HJ Hurley, Patea
Mr JR Cotter, Wairoa
Mr AW Parsons, Waverley
Mr & Mrs B & K Johnston, Napier
Mrs Jill Skafer, Napier
Mr P Luond, Stratford
Mr MD Thomas, Napier
M/s T Heke, Napier
Peter & Shelley Halstead, Havelock North
Mr & Mrs S & A Milne, Havelock North
Mrs J Day, Napier

There are other types of non-financial donations received; from the members of Mangamutu and Whakaronga Country Women's Institutes; Evening Flora; pupils and teacher from Waiopahu College Rotary Interact; Gemma Francois, Karen Glassford, Jenni Masters & Chris Thompson, Mr Tony Finnigan, Good Bitches baking and many other supporters.

Once again, our benefactors have been extremely generous. In addition to donations of \$131,798, bequests of \$85,465 were received. The Trust is thankful and moved by bequests received from estates of former guests many years after their time staying at Ozanam House.

We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$22,890 / LY \$16,626 respectively, this support is appreciated.

This reflects ratepayers' sentiment for the health and wellbeing of Cancer patients from outside the region and the economic benefit they bring.

Statistics	Patients and Carers			
HAWKES BAY	2023	2022	2021	2020
Patients and Carers	890	889	888	808
TARANAKI	2023	2022	2021	2020
Total Patients & Carers	547	572	457	500
WANGANUI	2023	2022	2021	2020
Total Patients & Carers	51	78	41	53
WAIRARAPA	2023	2022	2021	2020
Total Patients & Carers	20	41	29	41
MID CENTRAL	2023	2022	2021	2020
Total Patients & Carers	16	10	6	6
OTHER	112	66	4	4
ANNUAL TOTALS	2023	2022	2021	2020
Patients & Carers	1636	1656	1425	1412
Average Length of Stay - Days	12	14	14	17
Room Nights Provided	10,807	11,186	9,898	10,204
Gratis Accommodation	110	61	96	92
Nights	172	96	161	121

The average length of stay is continuing to trend down at 12 days.

Finance

The financial position of the Trust remains strong thanks to the generous support of our many Benefactors and prudent investment of funds. The greatest investment following our staff and guests, are our facilities. Regular maintenance and upgrading are ongoing to ensure a high standard is maintained and the homely character is upheld. A bedroom upgrade, accessibility, and disability improvements and repiling is planned for Vincentian House, our original house opened in 1967.

Operating costs of \$420,642, was impacted by ongoing repairs and maintenance, energy, and household costs. Costs as always are under constant scrutiny to ensure efficiency is maintained and donations are put to good use. This year we installed solar panels on six of our houses in Featherston Street for both the financial and environmental benefit.

Guest numbers and room nights are consistent with the previous year, with subsequent changes in operating revenue and costs.

Unsolicited income in this year was \$217,263 / LY \$114,247, the Trust is appreciative for the donations and bequests received.

Investment income of \$311,353 / LY \$273,062, an increase from the previous year.

Investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for any future development and a change of focus.

Donations and investment income enables the Trust to continue to provide the “home away from home” in a non-institutionalised environment.

We adopt a compassionate policy towards those requesting accommodation with each case judged on its merits, always with patient’s accommodation taking precedence over multiple carers. In the past year 172 bed nights of non-subsidised accommodation were provided to 110 patients and carers.

The Trust continues as a sponsor of the Cancer Society's annual Relay for Life as we have since it first began over 20 years ago. This year we also helped sponsor the NZ Institute of Medical Radiation Technology Conference held in Palmerston North, this assisted with costs and accommodation for 22 students to attend.

Our accountants, Coombe Smith, have supported our administration, responded to queries, and offered advice. We wish to acknowledge their assistance.

This piece of Māori taniko artwork presented to Ozanam House represents the regions of Taranaki, Whanganui and Hawkes Bay where people travel from to receive cancer treatment in Palmerston North.



“Te Whiri Pārahara”
(Three Plait)

This piece of Māori taniko artwork presented to Ozanam House represents the regions of Taranaki, Whanganui, and Hawkes Bay where people travel from to receive cancer treatment in Palmerston North.

It is inspired by Taranaki Maunga and Te Pae Maunga o Ruahine (green) and the rivers (blue) Whanganui, Rangitikei, Manawatū and Tukituki.

Te Ata Hapara and Te Tōnga o te Rā (yellow) illustrates the sun rising in the east and sparkling over us as it journeys to settle in the west.

Woven Taonga laid in the chapel on 6 October by Te Whatu Raranga o Highbury Weavers

Aonui (blue and white triangles) symbolise the Pacific Ocean and Tasman Sea and also whānau whānui/family support.

Koru Manawa (green) fosters new growth and love.

The whenu (black background) acknowledges the difficulty you will experience throughout your journey.

Whāia te iti kahurangi, ki te tuohū koe, me he maunga teitei

Seek the treasure that you value most dearly, if you bow your head, let it be to a lofty mountain.

(This whakataukī speaks also about perseverance, persistence, and endurance in reaching your goal and refusing to let obstacles get in your way.)

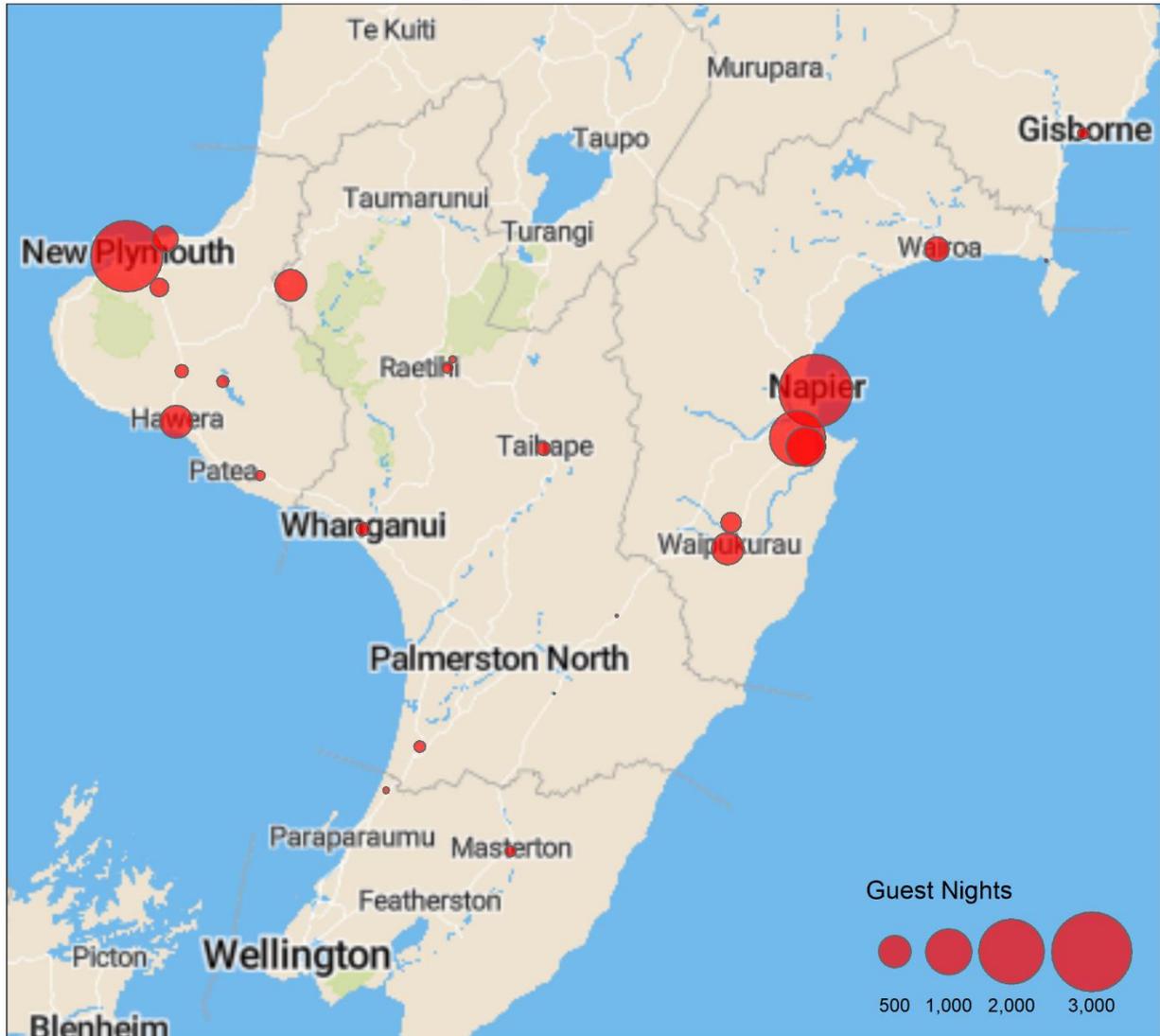


Solar array 26 on roof of Williams House



Summer House rainbow 7 June 2023

Place of Origin Guest Nights 2022-2023



Many smaller towns are not depicted; however, this is representative of the large catchment area for travel and accommodation of our guests staying at Ozanam House.

General

With continuing changes in health, as mentioned in previous reports, it was considered an opportune time to reassess how we fulfil the Trust's goals and objectives. Health consultants Medsector Advisors completed a report "Strategy for Change" to help identify and shape future direction and suggest strategies and initiatives. Taking stock of where we are and suggesting future pathways to follow particularly with impending challenges within the health landscape.

Several strategy workshops and meetings were held with the Board, staff, Mid Central, and others, gathering thoughts and insights to prepare a plan to introduce and identify initiatives around service delivery and design, marketing and engagement, facilities, technology, planning and strategy.

These initiatives have been reviewed by the Board and are being gradually implemented.

It remains the core function of the Trust to provide accommodation to Cancer patients from out of town, undergoing Cancer treatment. It is also recognised that other medical conditions can also be accommodated, depending on the circumstances and occupancy.

To maintain viability, it was accepted that charges can be levied taking into consideration the under-lying compassionate values of the Trust.

The Ozanam Trust constitution has been reviewed and updated in terms of both language and clarification of the Boards structure. A new Trust Deed has been formalised. The original Founders' powers and responsibilities, remain unchanged. The Trust's objects and mission are maintained and protected.

We were saddened in February after a short illness, by the passing of Chairman, Barney O'Connor. Barney represented the Society of St Vincent de Paul, since 2011 serving twice as Chairman. Our sympathy was expressed to the family from the Board and staff.

We honour the memory of Molly O'Donnell, Ozanam House Administrator 1986-1992, who passed away in 2022.

I would like to acknowledge the staff who in addition to their normal duties carry out many behind the scenes initiatives to enhance guest wellbeing. It is gratifying to repeatedly receive comments of appreciation from guests.

I would like to thank Secretary Roger Clark, Administrator Glenys Brougham, and assistant Denise Nesdale, and all our staff for their tireless dedication to upholding the "Home away from home" ethos of Ozanam House. Their efforts contribute to the unique experience for our guests to stay in a welcoming, comfortable, and homely environment.

There are many challenges the Trust faces going forward, adapting to a changing landscape in the health scene and continuing to provide a "home away from home".

As we move towards future challenges, I would like to thank my fellow Trustees Terry Olsen, Penny O'Leary, and Bill Bly for their support and wise counsel.



Peter Griffin – June 2023
Chairman