

CHAIRMAN'S ANNUAL REPORT 2019

The end of year 31 March 2019 marked the 48th year of the Trust's operations. 52 years of providing accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area of interest remains from north of Wairoa, south to the Wairarapa, and from Otaki to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards. This year we have hosted patients from Capital Coast and Waikato Health Boards.

The Trust and guests are grateful for the regular shuttle service transporting patients and carers between their homes in Taranaki and Hawkes Bay.

Donors

The Trust appreciates the many donations received and support given, allowing the Trust to maintain and enhance the facilities to a high standard.

The list below recognises those who have given substantial support during the year.

Mr PJ Sugden, Hawera Lions Club of Wairoa

Mr & Mrs J & C Van Florenstein, Hastings

Mr DA Smith & JA Craigie, Hastings

Mr & Mrs PM & RA Farrell, New Plymouth Mr & Mrs M & P Donaldson, New Plymouth

Mr & Mrs WW & HM Ormond, Havelock North

M/S C Flintoff, Hastings M/s TJ Heke, Auckland Ohutu Trust, Inglewood

Mr FJH Taylor, New Plymouth

Mr & Mrs EJ & SC Paterson, Napier

Waipawa Co-Operating Parish Op Shop, Waipawa Lighthouse Lions Club, Wairoa

Mrs M Dobson, Waipawa Mr & Mrs MGJ Clarke, Napier Mr R Holland, Whanganui The Lions Club of Wairoa

Estate of John Laurence Turner, Stratford Mr & Mrs SK & BE Watkins, New Plymouth

Mrs Leonora McCormack, Hastings Mr & Mrs WS & M Holden, Hastings Lions Club Pakeke, New Plymouth

Mrs M Jarman, New Plymouth Mr AJN Dunning, Patea Mr & Mrs J & R Reid, Napier

Mr G Smales, - (Genera) Napier

Lions Club, Kaponga

Mr & Mrs PM & A Feltham, New Plymouth

Mr & Mrs RB Angus, Waipawa

Inner Wheel Club of Western Napier

Mr & Mrs II & FM McCurrach, Havelock North

Mr JR Cotter, Wairoa

Mr & Mrs LB & VJ Sharpe, New Plymouth

Estate of Alison Dawn Gibbons, Palmerston Nth

Mr MG & S Khull, Palmerston North

Mrs LJ Busch, Stratford

Mr & Mrs DM & AC Sidey, Bulls

Mr & Mrs DR & LD Portway, New Plymouth

Andrew Smith, New Plymouth Lighthouse Lions Club, Wairoa

Mr & Mrs JH A Lovett, Havelock North

Mr & Mrs CEL Webb, Ohakune

WG Johnston Charitable Trust, Palmerston North The Sugar Trust, Mrs R Coulson, Palmerston Nth

Mrs JI Buttery Napier

Mr & Mrs AH & R Grant, Taihape Mr & Mrs TE & DC Hofmann, Napier

Mrs CU Forbes, Hastings Mr GC Lepper, New Plymouth

Joan Fernie Charitable Trust, Hastings Mr & Mrs BM & M Chamberlain, Taradale

Mr JR Cotter, Wairoa

Mr WM Jenkinson, Hastings

The Charles and Vera Thrush Trust

There are other types of non-financial donations received from The Women's Institutes, Rewa, Mangamutu, and Milson, Rose City Quilters, Evening Flora, Vince Basile, Mr R Thomas, Good Bitches baking (weekly patient morning teas) and various service clubs, we appreciate their continued support.



Morning Tea Ryan House - Provided by Good Bitches Baking

Once again our benefactors have been extremely generous. In addition to donations of \$138,162, bequests of \$6,906 were received. We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$23,366 / LY \$22,215 respectively, this support is much appreciated.

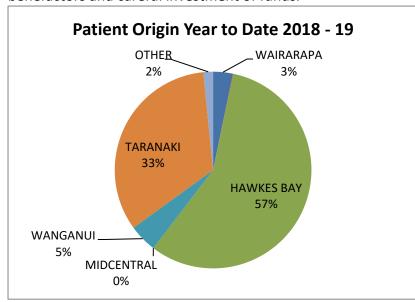
Statistics			
HAWKES BAY	2019	2018	2017
Patients and Carers	858	718	678
TARANAKI	2019	2018	2017
Total Patients & Carers	443	456	440
WANGANUI	2019	2018	2017
Total Patients & Carers	49	53	83
WAIRARAPA	2019	2018	2017
Total Patients & Carers	49	43	50
MID CENTRAL	2019	2018	2017
Total Patients & Carers	0	29	16
OTHER	0	2	23
ANNUAL TOTALS	2019	2018	2017
Patients & Carers	1398	1301	1290
Average Length of Stay - Days	21	29	23
Room Nights Provided	10,515	10,895	10,500
Gratis Accommodation Nights	167	755	526

Accommodation provided for patients and carers was slightly less than last year. The average length of stay is considerably less than previous years at 21 days, many patients staying only one or two nights.



Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.



The greatest investment following our staff and guests, are the facilities. Regular maintenance and upgrading continues to ensure a high standard is maintained and the homely character is maintained. Renovation of the bathrooms in Lloyd Morgan house were carried out this year.

Operating costs of \$390,430, a decrease compared to last year \$462,745, partially due to not using motels accommodation.

Costs as always are under constant

scrutiny to ensure efficiency is maintained and donations are put to good use.

Operating revenue decreased by \$82,904 reflecting lower recoverable occupancy.

Unsolicited income in this year was \$145,067 / LY \$200,764, the decrease attributable to a large bequest last year.

Investment income of \$274,870 / LY \$267,993, an increase of \$6,877 compared to the previous year. The Trust investments showed a capital increase of \$255,661 on the previous year.

Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for any future development.

The Trust is experiencing increased demand from carers and family of inpatients and together with changes in procedures of Health Boards more one night accommodation is being requested. As a Charitable Trust, it's important we contribute in small ways to the wellbeing of inpatients and their carers. We have adopted a compassionate policy towards those requesting accommodation with each case judged on its merits. In the past year over 167 bed nights of non-subsidised accommodation were provided to patients and carers, compared to LY 755.

Although patients will always take priority for accommodation, depending on occupancy and extenuating circumstances whenever possible extra carers and family are catered for. The Trust continues as a sponsor of the Cancer Society's annual Relay for Life as we have since it first began 20 years ago.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice. We wish to acknowledge their support and advice.

Our long servicing auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency over many years and wish him well in his retirement.

General

The Trust hosted the annual guests Melbourne Cup day and Christmas party which was enjoyed by all.



Christmas 2018 – The Manawatu Overtones a barbershop style, women's singing group

Moves are in process by the Central Region Health Boards for satellite radiation cancer treatment services to be carried out in Hastings and New Plymouth. This is forecast to occur in Hawkes Bay in 2020 and 2023 in Taranaki. This will have a major impact on the use of Trust facilities and the services we provide. The Trustees received a legal opinion on the interpretation of the Trust Constitution and it does not preclude the Trust from helping other people afflicted with illnesses or disease other than Cancer.

The Trust informally met with executive members of the Manawatu Centre Cancer Society to discuss areas of common interest and changes in the Cancer treatment landscape. This was the first meeting together in recent times. Trustees also met with members of Mid Central Health Oncology team to gain a better understanding of each of our respective accommodation - treatment roles. The Board is actively exploring alternative options to fully utilise the facilities and resources while recognising that accommodation for Cancer patients remains the key role of the Trust and takes precedence.

Long serving former Trustee Bernard Forde passed away last year. Bernard served as board representative of the Manawatu Centre Cancer Society from 2000 to 2010.

I would like to make a special mention of our Administrators, administration and housekeeping staff who in addition to their normal duties carry out many behind the scenes initiatives to enhance guest wellbeing. It is gratifying to repeatedly receive comments of appreciation from patients.

There are many challenges the Trust faces going forward, adapting to a changing scene in Cancer treatment procedures and methods while continuing to provide a high level of service, while maintaining our facilities for our guests as a "home away from home"

The Chairman's role rotates every 3 years and this is my second term as Chairman, I previously served in 2007.

I would like to thanks my fellow Trustees Terry Comber, Barney O'Connor and Peter Noble-Campbell for their support and wise counsel and look forward to continuing to serve the interest of the Trust.

Chairman
Bill Bly – May 2019