#### **OZANAM HOUSE TRUST**

#### ANNUAL REPORT 2005

As I come to the end of my first term as Chairman I reflect on the years activities. Now in our 34<sup>th</sup> year of Service a pattern has been well established. The Board's responsibility being to ensure the high standards set by our predecessors are maintained and where possible improved. Our catchment area continues to be the Gisborne, East Coast to the Wairarapa and Otaki north to New Plymouth.

The Regional Cancer Treatment Centre situated on Mid Central Health campus is or 'raison d'etre'. We have instigated and maintain, now, a close working relationship with that important part of the local Health Service. Regular meetings with members of the Team enable us to exchange views, which ultimately benefit the patient.

Last year we foreshadowed the transfer of the operation of the Hawkes Bay Shuttle to the Hawkes Bay Centre of the Cancer Society. A thoroughly reliable and user friendly service has continued after an almost seamless transition early in 2004. A benefit recognised is the relationships which can be established between the patient, the family and the Cancer Society, providing the opportunity for further support to be forthcoming if recognised as being necessary.

### VOLUNTARY FINANCIAL SUPPORT

Due to long term negotiations with the Government Health funders the Trust is now achieving break even with it's operating costs.

However, it is the generosity of our benefactors, which enables us to maintain the high quality of the accommodation provided. In addition we can plan ahead for possible expansion and be in a position to move in this regard immediately there is an indication of the increased need.

Our BI-annual publication 'Update' is due for issue this year. Last Year's reduction in fund raising income reflects the effect of it not appearing.

We acknowledge again the generosity of the Palmerston North City Council remitting a portion of the rates charged. Horizons Manawatu also were very generous.

Bequests this year at \$59222.00 (L/Y \$1000.00) were gratefully received and acknowledged. Included for the first time is an annual legacy from the William George Johnston Estate, a Trust "in perpetuity". Ozanam House is one of seven fortunate beneficiaries of the late Mr Johnston's generosity.

Our general donations were \$102401.00 (L/Y \$129399.00) and include, to name only a few.

Mrs Carswell (Carterton) Mr & Mrs Keighley (Hastings) Mr Mullooly (Gisborne) Mr & Mrs Jeffrey (Inglewood) Mrs Dick (Masterton) Mr & Mrs Light (Gisborne) Mr & Mrs Levett (Oakura) Mr Alexander (Napier) Mr & Mrs Glew (Hastings) Mr Heremia (Hastings) Mr & Mrs Light (Gisborne) Mr & Mrs Fafeita (Ekatuhuna) Mr & Mrs R Marshall (Napier) Mrs P McGrannachan (Hastings) Lions Club of Hastings (Hastings) Mr BP Harnett (New Plymouth) Mr & Mrs King (Havelock North) Mr & Mrs Wake (Havelock North) Mr & Mrs McDonald (Havelock North) Mr & Mrs Teeuwen (Stratford) Mr D Steele (Gisborne) Clark Charitable Trust (Gisborne) Estate MA Wolstencroft Estate W Budge Estate JI Jeffreys

Mrs N Jones (New Plymouth) Mr & Mrs BG Walker (New Plymouth) Mr & Mrs A Patterson (Napier) Mr & Mrs RG Poole (Opunake) Mr & Mrs GA Ngametua (Hastings) Mr & Mrs GA Ngametua – Hastings) Mr & Mrs Headley – Patea) Mr & Mrs Barron, Gisborne) Mr & Mrs J Nathan, Napier) Society of St Vincent de Paul) Lions Club of Hastings Pakeke, Hastings) Taradale RSA Womens Section (Napier) Abercorn Charitable Trust (Gisborne) Hastings Karamu Rotary Club (Hastings) Mr L Gardiner (New Plymouth) Cosmopolitan Centennial Trust - Napier HB Vindicatrix Assn - Napier Rotary Club of Napier (Napier) Tasman Smith Charitable Trust) Hastings Building Society (Hastings) HB Williams Turanga Trust (Gisborne) Sisters of St Joseph of Nazareth (Wanganui) Mr & Mrs AR Prankend (New Plymouth)

Anybody familiar with successive Annual reports may recognise that some of the above have been acknowledged previously and more than once. I will mention specifically the Clark Charitable Trust the settlors of which had a deep respect for the late Don Urqhuart. Out of that relationship it is calculated that the Trust has benefited by more than \$60000.00 over the years. There are other similar stories.

### **STATISTICS**

Our patients continue to come from the same wide area as I have described above and in respect if which we have reported previously.

MID	CENTRAL	(including	Hawkes	Bay to	<u>Wanganui)</u>	
		-		-		

	2005	2004	2003	2002	2001
Patients Only	127	142	151	223	242
Patients with Carers	304	307	244	287	264
Carers Only	81	55	7	26	60
	507	504	402	536	566
Room Nights Occupied	9858	9712	-	-	-

# TARANAKI (up to 2003 includes Tairawhiti)

	2005	2004	2003	2002	2001
Patients Only	34	55	73	83	104
Patients with Carers	201	203	260	205	185
Carers Only	39	37	5	13	36
	274	295	338	301	325
Room Nights Occupied	6507	7339	-	-	-

# **TAIRAWHITI**

	2005	2004	2003	2002	2001
Patients Only	21	17			
Patients with Carers	64	64			
Carers Only	23	14			
	108	95			
Room Nights Occupied	2414	2361			

# ANNUAL TOTALS

	2005	2004	2003	2002	2001
Annual Guests (patients & carers)	889	894	740	837	895
Available Room Nights	23630	23630			
	79.5%	82.2%			
Room Nights Occupied	18779	19412			

### **FINANCES**

I can report that our relationship with the funding organisations is working well. A lot of work has gone into achieving this and our staff are grateful for the goodwill of the staff at Mid Central Health Ltd and, in particular, the advocacy on our behalf by the Cancer Society.

We continue to express a view that the Cancer Society needs to stress to Government that Cancer is still one of the only major diseases where nearly all patients require to be treated outside their residential area. Certainly those living outside the main centres. Finances associated with travel and accommodation that is causing worry to these patients is apparent to us. After some years of Government reconsidering its policy and announcing it we have not seen and do not expect any great improvement on the previous situation. As we see the effects first hand we feel qualified to comment certainly when it cares to improve the welfare of the patient, our guest.

Having said that, it appears we are more concerned than the patients themselves. They are too often so grateful for the assistance being provided by ourselves and the Hospital staff they accept, what is considered, an intolerable burden, mostly, without demur.

Commenting briefly on operating results. Our revenue at \$753403.00 (L/Y \$734939.00) we regard as satisfactory. A significant improvement was the reduction in short funding of accommodation at \$20072.00 (L/Y \$66639.00)

Accommodation provided to unfunded carers, (i.e. all of them), amounted to \$70624.00 (L/Y \$42332.00) and is funded from our voluntary income.

Comparative total costs at \$721101.00 were up on the previous year of \$694068.00. Despite our best efforts to be vigilant it is difficult to avoid that 'overhead creep'. While the figures include a 'one off' transfer to the Cancer Society of \$20,000.00 some infrastructure costs, such as power, gas and telephone services, inevitably, increase.

#### **GENERAL**

Our administrative staff continue to serve the Trust and uphold its ideals with distinction. Service has continued to be constant although we farewelled Mrs Barbara Craw during the year when she resigned to spend more time supporting her family. Replacement staff have fitted in well.

I appreciate the unstinting support of my fellow Trustees making the Chairman's task an enjoyable one. I make particular mention, although he will not appreciate me making it, of Les Waldens continued high level of support. After a continuous record of Trusteeship, Les still manages a weekly visit to greet guests and renew acquaintances. Similarly, Cliff Craven and Natalie Hope have provided support and wise counsel.

Praise, for Eileen Day and the staff whom she marshalls and mothers so well, cannot be too high. Without all these women, the words of praise one hears every day from guests, would not occur. The gratitude of our guests expressed in so many ways is a great tribute to all staff.

Finally it remains for me to pass a vote of thanks to the Secretary and his staff. Their constant presence is largely taken for granted but we know the strong part they play in the smooth operation of the Trust's affairs.

I have appreciated my term as Chairman and look forward now to making my contribution in support of my successor.

Dr Bernard P Forde MBE JP CHAIRMAN