

CHAIRMAN'S ANNUAL REPORT 2021

The end of year 31 March 2021 marked the 54th year of the Trust's operations providing accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area remains to the north of Wairoa, south to the Wairarapa, across to Otaki and to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards.

The Trust and guests are grateful for the Cancer Society regular shuttle service transporting patients and carers from their homes in Taranaki and Hawkes Bay to Palmerston North.

Donors

The Trust appreciates the many donations received and support given, which allow the Trust to maintain and enhance the facilities and maintain our high standards.

The list below recognises those who have given substantial support during the year.

Mr & Mrs RL & L Swain, Napier	Mrs E Sisson, Havelock North
North Taranaki Healthcare Trust, Waitara	Mr RL Nichol, Napier
St Patrick's Parish, PNth, Meals on Wheels	Stop In Charitable Trust, New Plymouth
Mr & Mrs MWA & P Slay, Havelock North	Miss SM Whittington, Stratford
M/s SL Foreman & Mrs SI Kilpatrick, Inglewood	Larmac Trust, Stratford
Mr & Mrs WJ & EM Rawstron, Hastings	M/s DC Ross, Havelock North
Expr Sympathy Kenneth Edward Bedford, NPlymth	M/s TJ Heke, Auckland
Mr JR Cotter, Wairoa	Mr DG MacDonald, Tolaga Bay
Mrs Trigg, Waipukurau	Mrs LM Corlett, Carterton
Mr & Mrs G&V Phillipson, Napier	Mr & Mrs B&M Dravitzki, New Plymouth
Mrs T Riding, Hunterville – Memory <i>Merle Wilkin</i>	WG Johnston Charitable Trust, Palmerston North
Mr & Mrs EJ & SC Paterson, Napier	The Lions Club of Kaponga
Mr & Mrs RG & A Van Lijf, Hawera	Mrs C Duckett, New Plymouth
Mr MT Jackson, New Plymouth	Mr PJ Poole, Havelock North
Mr CT Edmonds, Napier	Cosmopolitan Club Charitable Trust, Napier
Waipawa Co-Operating Parish Opportunity Shop	Mr & Mrs JS & A Robinson, New Plymouth
Mr R Turner, Napier	Mrs J Meads, Inglewood
M/s S McIsaac, Auck. In memory Peggy McIsaac	Mrs JB Jarvis, Havelock North
Mrs ML Marshall, Havelock North	Mr TM Menzies, Hastings
Mr & Mrs LD & Km Maxted, Napier	Mr & Mrs B & LM Parkinson, Inglewood
M/s P Lewis, Waipukurau	Mr & Mrs MA & CM Bowden, New Plymouth
Mr & Mrs D & C Schultze, Napier	St Luke's Mission Guild, Havelock North
Mr & Mrs KJ & MT Dwyer, Patea	Estate of Mandy Maree Coupe, New Plymouth
Mr KL Lucas, Hastings	Curtains2U, Dixie Miller, Palmerston North. LM
Mr John Chalmers, Otane	Mrs M Henderson New Plymouth
Mr JK Buck, Havelock North	Mr & Mrs PJ & D Martin, New Plymouth
Estate of Winston Ernest Howard, Napier	Mr & Mrs DA & J Grant, New Plymouth
Mr & Mrs KJ & LJ Davidson, Ongaonga	M/s GG & D Kelly, Waipukurau
Mrs AL Kerr, Napier	M/S BD & JA Muschamp, Hawera
M/s NA Hayes, Napier	Mrs LM McMinn-Collard, Hastings
M/s TA & B Walsh, New Plymouth	M/S IB & W Kiddle, Havelock North
Rosser Underwriting, Waipukurau	Property Brokers, Hawkes Bay
M/s DL & S Perrett, Hawera	Mr JR Cotter, Wairoa

Estate of Dawn Patricia Kennedy, New Plymouth
 Mr TJ Manaena, Napier
 M/s WN & SA Mobbs, Hawera
 Mr IM Drake, Taihape
 M/s R McKenzie, Whangarei

M/s WJ & M Norman, Carterton
 M/s SJ & SL Wisnewski, Napier
 Joan Fernie Charitable Trust, Hastings
 Tasman Smith Charitable Trust, Hastings

There are other types of non-financial donations received from The Rewa Women’s Institute, Halcombe CWI, Otaki Women’s Community Club, Good Bitches baking (weekly patient morning teas), and various service clubs, We appreciate their continued support.

Once again our benefactors have been extremely generous. In addition to donations of \$112,684, bequests of \$184,673 were received. The Trust is moved by bequests received from estates of former guests many years after their time staying at Ozanam House.

The Trust is grateful for the contribution made from the Estate of Dawn & Duncan Kennedy, New Plymouth, which has assisted in building of the Chapel which was blessed and opened this year. One of the Chapel coloured glass windows



We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$15,922 / LY \$21,243 respectively, this support is much appreciated.

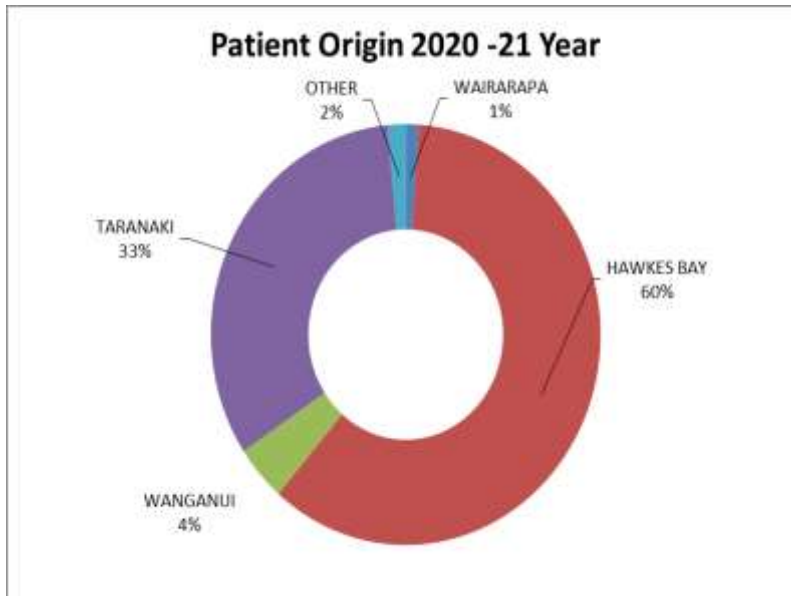
The Palmerston North City Council has agreed to cap the annual rate remission to 50% on general rates for future years. Service charges for water, wastewater and recycling will remain payable in full.

Statistics			
HAWKES BAY	2021	2020	2019
Patients and Carers	888	808	858
TARANAKI	2021	2020	2019
Total Patients & Carers	457	500	443
WANGANUI	2021	2020	2019
Total Patients & Carers	41	53	49
WAIRARAPA	2021	2020	2019
Total Patients & Carers	29	41	49
MID CENTRAL	2021	2020	2019
Total Patients & Carers	6	6	0
OTHER	4	4	0
ANNUAL TOTALS	2021	2020	2019
Patients & Carers	1425	1412	1398
Average Length of Stay - Days	14	17	21
Room Nights Provided	9,898	10,204	10,515
Gratis Accommodation Nights	161	121	167

The average length of stay is continuing to trend down and is now considerably less than previous years at 14 days. The commissioning of new linear accelerators (LINAC) at Palmerston North Hospital has enabled an increased the number of daily patents treatments together with significantly faster treatment times.

Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.



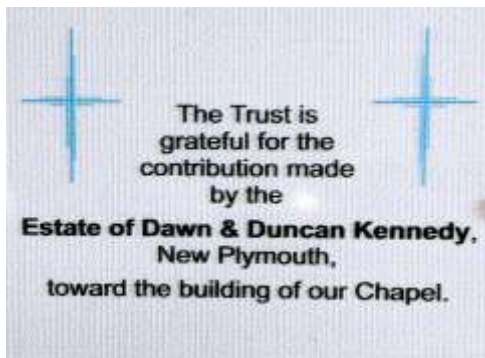
The greatest investment following our staff and guests, are the facilities. The roof of Vincentian Cottage, one of our original houses has been replaced, the exterior repainted, internal renovations are in process together with fitting a new kitchen. Regular maintenance and upgrading is ongoing to ensure a high standard is maintained and the homely character is upheld.

Operating costs of \$482,844, was impacted by increased motel accommodation costs. As an essential service during COVID-19 we

continued to provide patient accommodation with the cooperation of local motels and complying with COVID -19 constraints.

Costs as always are under constant scrutiny to ensure efficiency is maintained and donations are put to good use.

Operating revenue was less than last year. Unsolicited income in this year was \$297,357 / LY



\$130,027, this was owing to bequests received, for which the Trust is very grateful.

Investment income of \$273,010 / LY \$267,972, an increase of \$5,038 compared to the previous year. The Trust investments showed a capital increase of \$929,704 on the previous year.

Investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for any future development with a change

in focus.

We adopt a compassionate policy towards those requesting accommodation with each case judged on its merits, always with patient's accommodation taking precedence over multiple carers. In the past year over 161 bed nights of non-subsidised accommodation were provided to patients and carers.

The Trust continues as a sponsor of the Cancer Society's annual Relay for Life as we have since it first began 20 years ago.

Our accountants, Coombe Smith, have supported our administration, responded to queries and offered advice. We wish to acknowledge their assistance.

General

All staff have been vaccinated for Covid-19. During the lockdown period we are grateful for the support of Mid Central Health and the cooperation of local motels who assisted us in the provision of



Local group, Manawatu Overtones. Entertain guests at the 2020 Christmas Party

accommodation during that time. As changes are forecast in the delivery of health and Cancer treatment services in the regions, the Trust is continuing to actively explore future alternative options for fulfilling a need within the community.

Trustee Peter Noble-Campbell retired last year.

We thank Peter for his passion for the wellbeing of Cancer patients and the interests of the Trust, together with the fellowship shown to guests and staff on a regular basis.

I would like to welcome Peter Griffin and Penny O’Leary as Trustees representing The Manawatu Centre of the Cancer Society.

Our long serving housekeeper Liz Meredith resigned in March after serving 16 years, well done! We wish you well in your retirement. Trevor Adams, accounts, has taken up a fulltime role, we wish him well. We welcome Debbie Southee as Liz’s replacement and Ian Fitchett in the accounts role.

I would like to make a special mention of our Secretary-Manager Roger Clark, Administrators Glenys and Meg, and housekeeping and administration staff who in addition to their normal duties carry out many behind the scenes initiatives to enhance guest wellbeing. It is gratifying to repeatedly receive comments of appreciation from patients.

There are many challenges the Trust faces going forward, adapting to a changing landscape in the health scene and continuing to provide a “home away from home”

My tenure as representative of the Cancer Society Manawatu Centre has come to an end. My involvement with the Ozanam House Trust began in 2005 and during that time serving six of the sixteen years’ as Chairman, I have enjoyed my association with the Trust and the progress made, and look forward to the Trust identifying a needy causes that fits the Ozanam ethos and principles.

As we move towards future challenges, I would like to thanks my fellow Trustees Terry Comber, Peter Griffin, Penny O’Leary and Barney O’Connor for their support and wise counsel.

Bill Bly – June 2021
Chairman

