

CHAIRMAN'S ANNUAL REPORT 2017

The end of year 31 March 2017 marked the 46th year of the Trust's operations. The 50th year of providing accommodation to Cancer patient and carers since its inception by the Society of St Vincent de Paul in 1967.

Our geographical area of interest remains from north of Wairoa south to the Wairarapa, and from Otaki to north of New Plymouth. Encompassing the Hawkes Bay, Taranaki, Whanganui, and Wairarapa District Health Boards. This year we have hosted patients from Capital Coast and Waikato Health Boards.

The Trust and guests are grateful for the regular shuttle service transporting patients and carers between their homes in Taranaki and Hawkes Bay.

Donors

The Trust appreciates the many donations received and support given, allowing the Trust to maintain and enhance the facilities to a high standard.

The list below recognises those that gave substantial support during the year.

Mr BE Brooker, Havelock North	JD Harris Family Trust, Napier
Mr JE & M Harlow, Napier	Ms JM O'Rorke, Opunake
Lions Club of Carterton	Waipawa Co-Op Parish Opportunity Shop
Ms B Le Ross, BC, Canada	Wairoa Car Club
Stop In Charitable Trust, New Plymouth	Lions Club of Wairoa
Mr & Mrs E & YB Harper, New Plymouth	Mr & Mrs AJ & Di Draviski
Mr M Murray, New Plymouth	The Morrison Family Foxton, Electric Chair
Mr JR Cotter, Wairoa	Mr C Megaw
Mr GM Manunui, Hawera	Mr & Mrs C N & S G Brown
Mr R Keene, Gisborne	Mr & Mrs L G & C A Foreman
Mr & Mrs ME & PS Trafford, Wairoa	Clubs Hastings, Hastings
Mr S Olsen, Hastings	Mr & Mrs NB & GM Lusk, Havelock North
Ms KM Exley, Hastings	Middle Districts Lions Club, Gardening
Mr WM Kendrick, Hastings	Mr & Mrs AJ & C Simpson, Napier
Miss GF Taiaki, Waitara	Mr & Mrs LJ & SP Gestro, Hawera
Mr MG & S Khull, Palmerston North	Ms W Yuan, Waipawa
Urenui & District Lions Club	Mrs J Scherp, Wairoa
The Bunning Staff, Palmerston North, outdoor chairs, table & umbrellas.	Mr & Mrs DJ & M Bradley, Ongaonga
Estate of Michelle Jean Jefferies	Mr RQ Goldfinch, Napier
W G Johnston Charitable Trust	Mr & Mrs CN & SG Brown, Levin
Estate of Ernest Henry Newcombe	Ms Tracey Heke, Auckland
Mr R Patulski, Napier	Mr & Mrs G & M Pepper, New Plymouth
Mr & Mrs CR & RME Toohey	The Sugar Trust Palmerston North
Mr & Mrs KW & JM Laurie, Havelock North	Joan Fernie Charitable Trust, Hastings
Lions Club Karamu of Hastings	Angie Skerrett, web video voice over
Mr M Larsen, Napier	Mrs L Emmett, New Plymouth
Ms D & C Hockly, Hawera	Society of St Vincent de Paul, Dannevirke
Mr & Mrs SJH & M Kersley, Napier	Society of St Vincent de Paul, Hawera
M/s BJ Adams, Napier	Mr & Mrs JH & A Hastrop, Napier
Mr & Mrs B & Br Taylor, New Plymouth	Mr & Mrs B & A Lockhart, New Plymouth
Lions Club of Urenui & District, Urenui	Mr & Mrs K & JHL Van der Oord, Dannevirke
Mrs CF Hanne, Auckland	
Spoilt Beauty On The Terrace, Palmerston North. Pink Ribbon Breakfast	
Society of St Vincent de Paul - Our Lady Help of Christians Conference, New Plymouth	

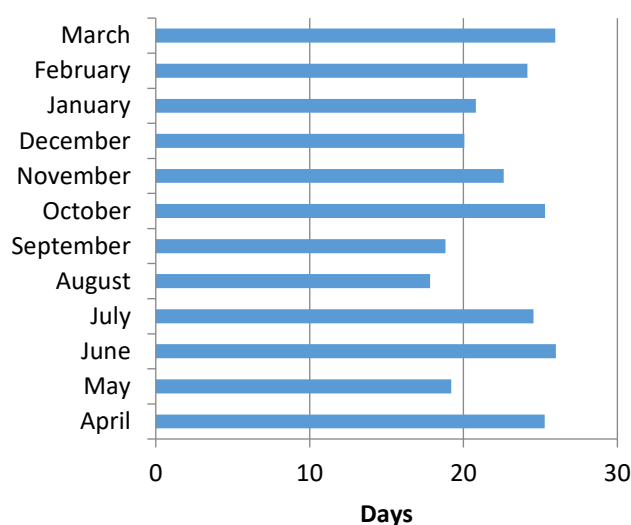


Aerial view Ozanam House, Featherston Street, Ruahine Street, 2017

Once again our benefactors have been extremely generous. In addition to donations of \$156,129, bequests of \$385,123 were received. We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council and Horizons Regional Council of \$21,069 / LY \$18,391 respectively, this support is much appreciated.

Statistics			
HAWKES BAY	2017	2016	2015
Patients and Carers	678	570	610
TARANAKI	2017	2016	2015
Total Patients & Carers	440	425	438
WANGANUI	2017	2016	2015
Total Patients & Carers	83	25	35
WAIRARAPA	2017	2016	2015
Total Patients & Carers	50	28	27
MID CENTRAL	2017	2016	2015
Total Patients & Carers	16	22	20
OTHER	23	80	
ANNUAL TOTALS	2017	2016	2015
Patients & Carers	1290	1150	1130
Average Length of Stay - Days	23	30	30
Room Nights Provided	10,500	12,530	12,165
Gratis Accommodation Nights	526		

Avg. Stay Length YE 2017



Finance

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.

The greatest investment following our people, are the facilities. Regular maintenance and upgrading continues to ensure a high standard is maintained and the homely character of Ozanam House is maintained.

Operating costs of \$404,607, a slight increase compared to last year \$396,639, attributable to increase in repairs and maintenance. It is pleasing that energy cost reduced by 28% compared to last year. Costs as always are under constant scrutiny to ensure efficiency is

maintained and donations are put to good use.

Operating revenue declined by \$157,749 around 14%, attributable to lower recoverable occupancy. Unsolicited income in this year was \$541,253 / LY \$294,982, the increase was due to a bequest. Investment income of \$247,106 / LY \$242,379 compared to last year, this reflects a pleasing return in a declining interest rate environment. The Trust investments showed a capital increase of \$539,321 on the previous year.

Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for future expansion of our facilities as and when needed.

The effectiveness of the Trust activities are not all measured by a financial value.

Not all accommodation costs of patients and carers are recovered, but as a Charitable Trust, we consider this as a contribution towards a social return on investment and to help achieve positive social outcomes. In the past year over 526 bed nights of non-subsidised accommodation were provided to patients and carers.

Although patients will always take priority for accommodation, whenever possible extra carers and family are accommodated, depending on occupancy and circumstances.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice. We wish to acknowledge their support and advice adopting the implementation of the new accounting standards for Charities.

The services of employment Law Specialist Ruth Oakley were engaged to provide the Trust advice on employment agreements and job descriptions.

Our auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency and will be recommending his re-appointment to the Board.

General

Attractive landscaping continues to enhance the appearance of the properties and considerable expenditure is outlaid to achieve a desirable outcome.

The vehicle used to transport guests to and from the hospital was upgraded during the year. The Toyota Estima Hybrid has proved a popular choice with both staff and guests with many features that enable easy access and operation.

The conservatory at Featherston Street has been refurnished as a communal gathering area and a new gazebo has been constructed for indoor and outdoor activities.

The Trust has just completed the renovation of 22 Newhaven Place which adjoins the boundary of our St Mary's Butler and Craven units. This house has been named RiverView and has been made possible by a bequest from the Estate of Ernest Henry Newcombe.

William Muirhead has interviewed many people involved with the Trust from its humble beginnings over 50 years ago and based on his research has compiled a history of the Trust "A Home Away from Home Like No Other" to be released this year.



Staff 2017 L to R - Lorraine Sutherland, Meg de Joux, Myra Shotton, Sharon King, Glenys Brougham, Nancy Tawharu, Michelle Nickson, Liz Meredith, Jan Wan, Trevor Adams, Roger Clark, Marleen Kingi

I would like to make a special mention of our long serving housekeeping and administration staff who in addition to their normal duties carry out many behind the scenes initiatives to enhance guest comfort. These ladies play a major role in the success that Ozanam House enjoys.

Housekeeper Lorraine Sutherland and Administrator Eileen Collins were farewelled this year: both will be remembered for upholding the special homely and compassionate environment for which Ozanam House is widely recognised by guests and carers.

We welcome Meg de Joux who together with Glenys Brougham as co-administrators, continuing to enhance the "home away from home" culture of Ozanam House.

I thank my fellow Trustees: Bill Bly, Terry Comber and Peter Noble-Campbell for their support and wise counsel and our Secretary Roger Clark for efficiently executing the administration of the Trust affairs during the past year.

Chairman

Barney O'Connor – May 2017