



**OZANAM HOUSE TRUST
CHAIRMAN'S ANNUAL REPORT
2011**

A momentous, perhaps history making, year. Certainly one which makes it worthwhile to take a minute to record and subsequently consider.

First, I should record that that the Trust has completed its 40th year and, secondly, 2011 was my first and last as the Trust Chairman. I should explain.

The position of being Chairman to the Trust is legislated to change each two years and rotate between the Representatives of the Trustees. The Society of St Vincent de Paul nominated me to replace Bill Bly at our last Annual General Meeting.

At that meeting, also, we accepted the retirement of Cliff Craven, a Trustee for over 20 years, and Dr Bernard Forde, whose 10 years' contribution was of high quality and gratefully received by the Trust. While Bernard's health gave rise for concern more recently, I am pleased to be able to say he is still an interested attendee at functions of any of the many organisations he gave his voluntary time to.

Unfortunately, I have to report that shortly after Cliff Craven's retirement, and there having been a suitable function to acknowledge his contribution, his health took an unexpected and serious turn, resulting in his death on 10 November 2010. He predeceased his wife, Noline, by only a matter of months. R.I.P.

As is the good fortune of this organisation, we have been fortunate in the calibre of the replacements nominated by each of the Trustees.

Mr Peter Noble-Campbell, with a farming background and a resident outside the immediate vicinity, was nominated by the Cancer Society of which he is an extremely active member. He has an interest in men's health and has shown already a deep empathy with the plight of the cancer patients and their families.

The Society, of which I am a member, nominated the present Chairman of their group to follow some illustrious footsteps. Terry Comber, JP, has also a lifetime of experience in legal practices, bringing a wealth of knowledge from that area, in addition to the lessons learned from serving many organisations within the city over many years.

The Trust Board was pleased to welcome these two new members. Anybody with a knowledge of the history of the Trust would appreciate that replacements of Trustees representatives is not a common occurrence.

It occurs to me to set out in the record hereunder the names and dates of those who have served the Trust since its inception. The list, as you will see, includes the remaining initial Board member since the inception of the Trust in 1972. More about him later.

Trustees	Term	Term as Chairperson
David M Mitchell	02/02/1971 – 10/06/1975	26/01/1971 – 10/06/1975
Andrew B Ryan	02/02/1971 – 13/09/1990	10/06/1975 – 19/11/1978 10/12/1985 – 21/06/1988
Norman A Nash	02/02/1971 – 18/11/1975	
Leslie P Walden	02/02/1971 – 20/11/2007	17/09/1980 – 20/07/1983 14/11/1989 – 17/09/1991 02/09/1997 – 21/09/1999 15/11/2005 – 20/11/2007
Donald W Urquhart	10/06/1975 – 5/07/1982	19/11/1978 – 17/09/1980
Arthur J Bartlett	18/11/1975 – 10/12/1985	20/07/1983 – 10/12/1985
Percy V Bydder	5/07/1982 – 2/10/1984 9/11/1993 – 12/11/2002	15/10/1995 – 2/09/1997 21/09/1999 – 13/11/2001
David L Cordery	2/10/1984 – 9/11/1993	21/06/1988 – 14/11/1983
Ian C Stuart	10/12/1985 – 14/11/1989	
Ian C Mark	14/11/1989 – 5/11/1998	17/09/1981 – 9/11/1993
Kate McKenzie	5/11/1998 – 11/10/2000	
Clifford W Craven	5/11/1990 – 16/11/2010	9/11/1993 – 10/10/1995 13/11/2001 – 27/11/2003
Bernard J Forde	11/10/2000 – 16/11/2010	27/11/2003 – 15/11/2005
Natalie Hope	12/11/2002 – 15/11/2005	
William M Bly	15/11/2005 –	20/11/2007 – 16/11/2010
Roger A Clark	20/11/2007 – 30/6/2011	16/11/2010 – 23/08/2011
Peter G Noble-Campbell	16/10/2010 -	
Terence P Comber	16/10/2010 –	
Barney J O'Connor	23/8/2011 –	

Secretary

Anthony W Finnigan	26/01/1971 – 30/6/2011
Roger A Clark	01/07/2011 –

Administrators

Dora Asher	01/04/1967 – 12/12/1969*
Jennifer L Dalley	13/09/1969 – 21/06/1973* 22/06/1973 – 1/06/1978
Merle A Wilkin	26/06/1978 – 1/10/1986
Mollie J O'Donnel	7/10/1986 – 30/10/1992
Eileen D Day	2/11/1992 –

*Employed by P.N. Hospital Board / Supported by Cancer Society (Part period pre-Trust formation)

Anthony W Finnigan – Tony – was a member of the group who inspirationally conceived of the idea of the “Home away from Home” for people having to come to Palmerston North for treatment from outside the area.

At the risk of leaving out names, I will mention again some of those people - Father Jack Summers, Ray Handy, Dan Butler, Maurice Quigan, Andy Ryan, Bill McDonald, Jim Kennedy. Dan Butler and Tony Finnigan are the two remaining.

Tony has been Secretary of the Trust since its inception in 1971. The continuing success of Ozanam House has been through Tony’s passion and guidance. This has led the Trust to grow from humble beginnings and continue to fulfil the objectives it was set up to provide over 40 years ago. Tony’s stewardship has been instrumental in the Trust’s development and continued success since the beginning. At all times he has borne in mind the welfare of the guest as of paramount importance, guided by the spirit and philosophy of the St. Vincent de Paul Society. It was only earlier this year when he faced the prospect of a change in family lifestyle that he considered retirement.

We wish him all the best for the future.

As I had shown considerable interest in the workings of the Trust and its administration, Tony approached me with the approval and knowledge of my fellow Board members, to enquire if I would be interested in assuming a more hands on role. There were two things he said:

1. it was not hard work, and
2. an empathy with the principles of the Trust was of paramount importance in dealing with its administration.

I asked for time to consider the request and, one second later, agreed I would be honoured to accept.

From a background in the agricultural servicing sector, I look forward to my role in the non-profit domain and, together with the support of Trustees and staff, in continuing the successful service which the Trust provides. I wish to carry on the spirit and objectives of the Trust, and the principles of the Society of St. Vincent de Paul, in providing care for patients and caregivers in a “home away from home” environment.

I would also like to thank my fellow trustees and loyal staff, who continue to be the face of the Trust in their daily contact with our guests.

It is always humbling to read the many favourable comments from our guests who echo not only the practical application of what we do, but the manner in which we operate.

The working of the Trust continues as previously, building on those foundations. Our relationships continue to sustain us and assist in our management.

A more mundane aspect being the addition to and the upkeep of our buildings, and this was assisted by association once again with the Lions Clubs of the two districts covering the area we serve. As a result, on the occasion of the Annual General Meeting at which this report will be presented, we proceed to officially open a Recreation Room “Frimley/Springhill Foundation Room” and the office block at St. Mary’s containing a Games Area known in future “The Lion’s Den”. Our gratitude to the Lions for this valued initiative has been acknowledged here and during the course of the opening ceremony.

DONORS

A special mention for those contributing to the Lions organised funding.

Lions District 202B	New Plymouth Lioness Club
Lions District 202D	Normanby & Districts Lions Club
Bell Block & Districts Lions Club	Okato Lions Club
Bell Block Puketapu Lions Club	Opunake Lions Club
Bulls & Districts Lions Club	Opunake Lakeside Lions Club
Carterton Lions Club	Otane Lions Club
Colyton-Bunnythorpe Lions Club	Pahiatua Lions Club
Dannevirke Host Lions Club	Pahiatua & Woodville District Lions Club
Eltham Lions Club	Palmerston North Fitzherbert Lions Club
Featherston Lioness Club	Palmerston North Heartland Lions Club
Feilding Host Lions Club	Palmerston North Manawatu Lions Club
Feilding Manchester Lions Club	Palmerston North Middle Districts Lions Club
Feilding Pakeke Lions Club	Palmerston North Papaioea Lions Club
Hastings Host Lions Club	Rahotu-Pungarehu Lions Club
Havelock North Village Lions Club	Rongotea & District Lions Club
Havelock North Lioness Club	Stratford Lions Club
Hawera Mt View Lions Club	Takapau Lions Club
Hawera South Taranaki Pakeke Lions Club	Toko & Districts Lions Club
Inglewood Lions Club	Urenui & Districts Lions Club
Kaponga Lions Club	Waipawa District Lions Club
Manaia & Districts Lions Club	Waipukurau Pakeke Lions Club
Martinborough Lioness Club	Wairoa Lions Club
Masterton Host Waipoua Lions Club	Wairoa Lighthouse Lions Club
Napier Spirit Lions Club	Waitara Lions Club
New Plymouth Egmont Lions Club	Wanganui Lions Club
Springhill Charitable Trust / Frimley Foundation	Lloyd Morgan Lions Clubs Charitable Trust

'In kind' donors:

Mr Terry Freeman, Palmerston North Manawatu Lions Club
Mr Gerald Gregory, Palmerston North Rose City Lions Club

Ace Electrics Limited	Hoult Contractors Limited
Bidlake Painters Limited	Plumbing Plus
Higgins Contracting	Rex Pearson Contracting Limited

Others who gave reasonably substantial amounts during the year are listed hereunder:

Clark Charitable Trust (Gisborne)	Mangatawa Beale Williams Memorial Trust (Gisborne)
R & D Cleland (New Plymouth)	Estate Violet H Leader
I Arnold (Gisborne)	M P Dewar (Masterton)
A Downs (New Plymouth)	Estate N M Chambers
J Hardner (Gisborne)	D & A Greenhough (Hawera)
Mr & Mrs Wallace (Napier)	W G Johnston Charitable Trust
Rotary Club of Taradale	P Allen (Hastings)
Rotary Club of Ahuriri	Estate Douglas J Lemberg
Estate Raymond T J Kilsby	Wairarapa Cancer Society
Estate Katherine L Kilsby	Hastings Karamu Rotary Club
T Smith (New Plymouth)	Estate M F Bradley
R Kirby (Napier)	P Peina (Waitara)
United Manawatu Lodge	L Potroz (Inglewood)
T J Potroz (Inglewood)	J & K Teeuwen (Stratford)
Estate M Ramsbottom	A Mitchell (New Plymouth)
Society of St. Vincent de Paul –	G & W Roberts (Hawera)
Our Lady Help of Christians Conference (NP)	L Rayner (New Plymouth)
Estate Shirley Mullooly	

H & J Hatton (Napier)
Joan Fernie Charitable Trust (Hastings)
H Mackey (Ruatoria)

W & H Winstanley (New Plymouth)
B & D Slessor (Napier)
C & C Barritt (Wanganui)

We enjoy the goodwill and support of our local authorities, the statute inhibits the level of generosity once expressed but the Trust benefits with rates relief from Palmerston North City Council \$15,579 / LY \$13,980 and the Regional Council of \$4,249 / LY \$3,930. We are grateful for that expression of support, which acknowledges that the authorities are not unaware of the civic benefits the Trust brings to the area.

STATISTICS

MID CENTRAL (including Hawkes Bay to Wairarapa and Wanganui)							
	2011	2010	2009	2008	2007	2006	2005
Patients Only	129	102	84	122	137	152	127
Patients with Carers	247	257	258	234	243	257	304
Carers Only	81	81	93	69	80	93	81
Total	457	440	435	425	460	502	507
Room Nights Occupied	8984	8767	8461	9041	8398	9355	9858

TARANAKI							
	2011	2010	2009	2008	2007	2006	2005
Patients Only	67	55	50	36	52	62	34
Patients with Carers	183	175	144	143	144	191	201
Carers Only	49	40	40	25	29	49	39
Total	299	270	234	204	225	302	274
Room Nights Occupied	5095	5588	4839	4161	4720	6085	6507

TAIRAWHITI (Gisborne)							
	2011	2010	2009	2008	2007	2006	2005
Patients Only	25	31	15	17	23	21	21
Patients with Carers	75	80	78	62	65	67	64
Carers Only	27	31	21	9	19	24	23
Total	127	142	114	88	107	112	108
Room Nights Occupied	2381	2972	2407	1808	1982	2324	2414

ANNUAL TOTALS							
	2011	2010	2009	2008	2007	2006	2005
Annual Guests (patients & carers)	883	852	739	717	792	916	889
Available Room Nights	25053	23296	22571	22708	22460	22656	23630
	65.7%	75.4%	69.6%	66.9%	67.2%	79.3%	79.5%
Room Nights Occupied	16460	17327	15707	15010	15100	17959	18779
Room Nights Reimbursed	10987	10392	-	-	-	-	-

Average stays -	2011	2010
Patients	7-19 days	9-19 days
Carers	8-14 days	6-21 days

The downward trend of room nights occupied from 2005 appears to be tracking down. The variation between nights occupied and reimbursed indicates those nights the patient returns home, but the room is kept for them. This indicates that patients live in their rooms 67% of the time that they occupy them.

FINANCE

The financial position of the Trust remains strong. Despite economic downturns donor generosity continues and our investments have rewarded us well. Our unsolicited donor income in this year was \$433,398 / LY \$390,266.

The year in review shows more fully the effect of rising costs on the Health Department's contribution by way of the accommodation subsidy. The Board takes any opportunity to remind our funders that, like everyone else, we face increased costs.

Our operating revenue at \$1,031,374 / LY \$1,099,279 reflects a slight downturn in nights accommodation during the year. Costs are constantly in need of surveillance and this is a regular topic between administration and our accountants.

Overheads, including Depreciation of \$334,181 / LY \$186,084, were at \$1,233,987 / LY \$917,832. Circumstances of accommodation requirements change from year to year and last year we reduced the use of outside facilities, namely motels. We were able to recover only a portion of that cost.

Investment income at \$113,644 / LY \$114,812 reflects, in my view, a reasonable return bearing in mind:

- a) a reduction in rates of interest, and
- b) rising costs inhibiting our ability to reinvest.

While our investments show an increase of \$618,069, on the previous year our fixed assets (i.e. land and buildings) increased by \$173,654 without any revaluation adjustment.

Our auditor, Darryl Pinny, has accorded us his usual courtesy and carried out his duties with little, if any, interruption in the Trusts' administration. I thank him for his efficiency and interest. His re-appointment I will be recommending to the Board.

GENERAL

The ongoing maintenance and refurbishment of the facilities will continue to enhance the homely character of Ozanam House. This is made possible with the assistance and support of our many contributors.

A challenge facing the Trust at present is the decision pending by Tairawhiti Health to move patient care to Waikato. Gisborne and East Coast guests account for around 14% of total guests. We know from the positive feedback received from guests from East Coast that the homely atmosphere we provide and the ability to stay at weekends is a feature that we offer at Ozanam House which is second to none. We trust that the patient welfare takes precedence in the Health Board's decision.

As I move into the role of Secretary, I would like to thank my fellow Trustees and the retiring Secretary for their support and also our loyal staff, who continue to be the face of the Trust in their daily contact with the care of our guests.

Roger A Clark
CHAIRMAN