

## CHAIRMAN'S ANNUAL REPORT 2015

The end of year 31 March 2015 marked the 44<sup>th</sup> year of the Trust's operations. The 48<sup>th</sup> year of offering accommodation to Cancer patients since its inception by the Society of St Vincent de Paul in 1967.

This year can be categorised in one word "change". Our long serving administrator Eileen Day retired and we welcomed Eileen Collins as administrator, assisted by Meg de Joux and Glenys Brougham.

This is the first full year where patients from the Gisborne region many of whom stayed weekends, is reflected in lower occupancy and revenue.

This year another house will be renovated to be used as replacement for the leased flats that will be relinquished later this year.

The Trust continues to enhance the "home away from home" philosophy in as many ways as possible which our patients and carers appreciate in their time of stress and change.



**Blessing of Finnigan House - April 2015. Bishop Owen Dolan, Mr Tony Finnigan, Mrs D. Finnigan, Dallas Woods, McAuley Finnigan, Rev Ray Kingi**

### Donors

The Trust appreciates the many donations received and support given, allowing the Trust to maintain and enhance the facilities to a high standard.

The list below recognises those that gave substantial support during the year.

Mr W O'Neill, Napier

J Thompson & D Ormond, Wairoa

Mr R Roberts, Hawera

Hawera High School

Mr J Cotter, Wairoa

In lieu – Mr P Jones, New Plymouth

Mr G R Looker, Oakura

Mr & Mrs R F Schwass, New Plymouth

Society of St Vincent de Paul -

St Joseph's, Hawera

Mr & Mrs G S MacMillan, Hastings

Lighthouse Lions Club of Wairoa

Mr & Mrs A H Thompson, Waipukurau

Society of St Vincent de Paul, New Plymouth

Mrs I A Donovan, Taihape

Mr B Gollan, Waipukurau

In lieu – Mr M Holswich, New Plymouth

Mrs J Hurford, Hastings

Estate D J Sharplin, Dannevirke

Mr J K Collinge, Hastings

Mr E T Niania, Napier

Joan Fernie Charitable Trust, Hastings

Mr & Mrs W J Wood, New Plymouth

Mr & Mrs K J Dwyer, Patea

Wairoa Lions Club  
 D W Logie, Waitotara  
 Mr & Mrs R S Longley, Hastings  
 Mr & Mrs R Robinson, Napier  
 New Plymouth Pakeke Lions Club  
 Lions Club of Bell Block & Districts  
 In lieu – Mr A Horner, Hawera  
 Hastings Karamu Rotary Club  
 Mrs E Turner, Napier  
 Mr & Mrs E J Paterson, Napier  
 W G Johnston Charitable Trust  
 Mr & Mrs J Elder, Waipawa

Mr & Mrs T P Weston, New Plymouth  
 Lisa Walsh, Waverley  
 Mr & Mrs M Russell, Wildflower Sculpture  
 Exhibition  
 Mr & Mrs A Ching, Napier  
 Mr & Mrs B Read, Inglewood  
 Mr W Bicknell, Napier  
 Mr & Mrs V E Tamati, Masterton  
 Mr A Perfect, Napier  
 Mr W Howard, Napier  
 Mr & Mrs P Lynch, Napier  
 Society of St Vincent de Paul, Dannevirke

Once again our benefactors have been extremely generous. In addition to donations of \$168,687, bequests of \$80,000 were received. We enjoyed the goodwill and support of our local authorities. The Trust benefits from a rates remission from the Palmerston North City Council of **\$17,984** / LY \$17,395 and Horizons Regional Council of **\$4,839** / LY \$4,819.

<b>Statistics</b>			
<b>HAWKES BAY</b>	<b>2015*</b>	<b>2014</b>	<b>2013</b>
Patients Only	339	344	280
Carers Only		44	75
<b>Total Patients &amp; Carers</b>	339	388	355
<b>TARANAKI</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
Patients Only	253	235	215
Carers Only		27	35
<b>Total Patients &amp; Carers</b>	253	262	250
<b>WANGANUI</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
Patients Only	35		
Carers Only			
<b>Total Patients &amp; Carers</b>	35		
<b>WAIRARAPA</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
Patients Only	27		
Carers Only			
<b>Total Patients &amp; Carers</b>	27		
<b>MID CENTRAL</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
Patients Only	10	61	55
Carers Only		9	10
<b>Total Patients &amp; Carers</b>	10	70	65
<b>ANNUAL TOTALS</b>	<b>2015</b>	<b>2014</b>	<b>2013</b>
Average Length of Stay - Days	30	30	23
Room Nights Recovered	10,140	12,165	12,788
Patients & Carers *	<b>665</b>	<b>756</b>	<b>785</b>

## **Finance**

The financial position of the Trust remains strong thanks to the generous support of our many benefactors and careful investment of funds.

The best and most precious investment after our people, are our facilities. Regular maintenance and upgrading continues to ensure a high standard is maintained and the homely character of Ozanam House continues.

Operating costs of \$461,162 declined by 16% compared to last year. Costs as always are under constant scrutiny to ensure efficiency is maintained and donations are put to good use.

Operating revenue declined by \$181,389 around 16%, mainly attributable to the first full year of not accommodating patients or carers from the Gisborne region.

Unsolicited income in this year was \$248,687 / LY \$200,048. Investment income of \$236,298 / LY \$187,103 reflects an improved return compared to the previous period. The Trust investments showed a capital increase of \$264,869 on the previous year.

Prudent investments have continued to provide a source of income, enabling the Trust to maintain and enhance its assets and to provide capability for future expansion of our facilities as and when needed.

The effectiveness of the Trust activities are not all measured by a financial value.

As a Charitable Trust not all accommodation provided to patients and carers is recovered and, as such, we consider this as contributing a social return on investment. In the previous year over 325 bed nights of non-subsidised accommodation were provided to patients and carers.

Our accountants, Coombe Smith, have supported our administration, answered many queries and offered advice. We wish to acknowledge their support and advice adopting the implementation of the new accounting standards for Charities.

Our auditor Darryl Pinny has carried out his duties in a timely manner and has tendered good advice. I thank him for his efficiency and will be recommending his re-appointment to the Board.

## **General**

During the last twelve months in which it has been my privilege to be Chairman of the Ozanam House Trust, there have been some significant changes.

Firstly, our much loved Administrator of 22 years, Eileen Day, retired. Eileen has been the face and the heartbeat of Ozanam House over that period. She set the tone of compassion, fostering the concept of a "home away from home" and touched the lives of many, many people from Poverty Bay to Taranaki. Her kindness, sense of humour and laughter will be remembered with great fondness by all whom she came in contact with. On a personal note, I will always remember the care she took on myself when I joined the Trust, showing me around, explaining the day to day running of Ozanam House and always giving a warm welcome whenever I called in. My fellow Trustees join with me in wishing Eileen and Des a long and happy retirement.

During the year the Trust purchased another property to meet the growing need for accommodation, 28 Newhaven Place. After some alterations and refurbishing, the house was officially opened and blessed by Bishop Owen Dolan and the Rev Ray Kingi. This property is known as Finnigan House - named after foundation Trust Secretary, Tony Finnigan, who attended along with members of his family.

Other structures completed are a barbeque area outside Craven House made possible through the generosity of the Foley family and friends. Renovations and maintenance of houses is ongoing with several bathrooms upgraded during the year.

Nancy, Eileen, Lorraine, Liz, Marleen



After advertising extensively for an Administrator to replace Eileen Day and combing through the many fine applicants, the Trustees (with the help of Eileen Day) came up with a short list to interview. The Trust considered themselves fortunate to have a group of such high calibre to choose from. It was decided at the end of an objective process that Eileen Collins should be offered the position, and we were delighted when she accepted. Eileen comes to

us with a background of nursing in both hospital and retirement homes. She has also had administration experience within the hospitality industry and still found time for voluntary work within the community with organisations such as Victim Support, Adult Reading and Learning and World Vision to name a few.

We also welcome to the team Meg and Glenys as assistants, supporting the administrator and contributing to the welfare of all guests.

I would like to make a special mention of our long serving housekeeping and administration staff who carry out vital jobs behind the scenes. These ladies play a major role in the success that Ozanam House enjoys. Housekeeping is only part of their job, they are the ones on the ground who support and comfort the residents, many of whom go through times of quiet desperation and need a listening ear.

We farewell Rose, Karen and Terry our volunteer gardeners, who along with many guests helped maintain and enhance the gardens for our pleasure.

To all our staff and volunteers thank you from the bottom of my heart.

Special thanks to our Trust Secretary, Roger Clark and fellow Trustees, Terry Comber, Barney O'Connor & Bill Bly for their support as we continue to uphold and support the vision of the Trust.

**Chairman**

**Peter Noble-Campbell – May 2015**